

CUSTOMER SERVICE TRAINING



Come In
WE'RE
OPEN

Starts
May 14th
2019

Get ready for a career in Customer Service

Discover new skills and
get a taste of opportunities

In this 2 days a week - 7 week long program , we help you get ready to work in Customer Service.

You will learn useful skills - inc. resume writing, communication, conflict resolution, stress management, OH&S etc - as well as specialised skills - such as food hygiene, serving food and drinks (RSA - *Responsible Service of Alcohol* - free as a part of the program), and many more.

You will also gain practical experience of customer service in both the Hospitality and Disability sectors.

Limited spaces **\$60** | Concession: **FREE**

All materials supplied

Must be Australian Citizen / permanent resident

Want more details or to register?

Simply email: sharon@workforceplus.com.au
or call 0499 386 000

Dates:

May 2019

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

June 2019

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Location:

Latrobe Valley
Convention Centre
TRARALGON

